

Eligibility

Clients must be a resident of York County, ambulatory and one of the following:

- Blind
- Visually Impaired
- Adults with Disabilities
- Seniors citizens who are at least 50 years old
- Veterans



How Do I Sign Up?

Signing up is easy. You can print the client application from our website and then fax, email, or mail the application to our office. See below for contact information.

Miscellaneous Info

- Clients are responsible for parking fees.
- No tips allowed.
- Drivers will wait for fifteen minutes past the appointed pick up time before leaving.

Contact Us

P.O. Box 5232
Lake Wylie, SC 29710

(704) 906-6021

Fax (803) 631-5900

Cynthia.thompson@rmftb.com

www.rmftb.com



Client Information

**Transportation
Gives Life!**

Restore Mobility for the Blind is a non-profit that provides affordable transportation to residents of York County, SC who cannot drive.

704-906-6021
www.rmftb.com

Hours of Operation

The Restore Mobility for the Blind office hours are from 9:00 am to 2:00 pm Monday-Friday. You can also leave messages. Messages left after hours will not be reviewed until the next business day.

The office is closed on the following holidays: New Year's Day, Martin Luther King, Jr. Day, President's Day, Good Friday afternoon, Memorial Day, July 4th, Labor Day, Thanksgiving Thursday and Friday, Christmas Eve and Christmas Day.

The Restore Mobility for the Blind driving hours are 8:00 AM to 6:00 PM Monday-Friday.

Fees

- Clients are responsible for all parking fees that your volunteer may incur while you are at your appointment.
- Drivers will not collect fees.
- Clients pre-pay for rides through the RMFTB office. You can send a check made payable to RMFTB or you can call the office and use a credit card.

Scheduling

- We ask that you call at least 1 full week in advance of your appointment.
- Please be mindful of your driver's time. If you know you will have a long appointment or that your doctor tends to run late, please let us know.
- Please try to make your appointments between the hours of 10:00 AM and 2:00 PM.
- If you need to change or cancel your appointment, please give us as much notice as possible.
- One additional passenger is allowed but must be approved in advance. No children are allowed.
- Your volunteer is asked to take you to and from your scheduled destination only. We understand that sometimes you might have a prescription to pick up, following your appointment. While you may ask the driver if they can stop, they are under NO obligation to do so.
- If you have 3 "no shows", you will not be allowed to schedule rides for 30 days.



Feedback

Please remember that the person who is driving you is volunteering their time. If you have a concern with a volunteer, please call the RMFTB office and speak to us right away, and do not tell the volunteer. We want this to be a pleasant experience for both you and the volunteer. Without our wonderful volunteers, we would not be able to provide our services.

Make a
Difference!
**DONATE
TODAY**